

ThinIdentity Workspace Manager™

Dynamic. Adept. Mobile.

Overview

ThinIdentity Workspace Manager improves workflow by controlling specific application access and enforcing enforcement dynamically based on a caregiver's location. It recognizes users and the typical tasks they perform in a given area of the hospital.

Improving Workflow

With Workspace Manager, doctors and nurses can be assured ready access to required HIT applications and patient information in seconds, from anywhere in the hospital, or even outside of it. Workspace Manager customizes and optimizes the caregiver's desktop and application access based on location. For example, IT can designate key application they would like caregivers to use access per location. Every time they access the desktop from that location, that specific application will be automatically launched or brought to the forefront of the user's desktop. By enabling location awareness of the caregiver, Workspace Manager can eliminate 2 to 30 seconds in the normal process of using applications. Considering the average caregiver logs on over 50 times a day, the workflow improvement by incorporating Workspace Manager is measurable and meaningful.

Enabling Meaningful use of EHR

Federal regulations and incentive programs are driving adoption of the "meaningful use" of electronic health records (EHR) within hospitals within hospitals, so too will be the need to optimize caregiver workflow and secure patient information. Workspace Manager has been designed as an enhancement to the ThinIdentity solution to help hospitals further achieve these goals.

Revolutionizing Hospital IT Management

Workspace Manager revolutionizes virtual desktop management for IT organizations by permitting customization and dynamic access to applications based on hospital policy. With Workspace Manager, organizations can efficiently deliver the right information to caregivers in seconds and ensure the proper information is not exposed or compromised.

Return on Investment

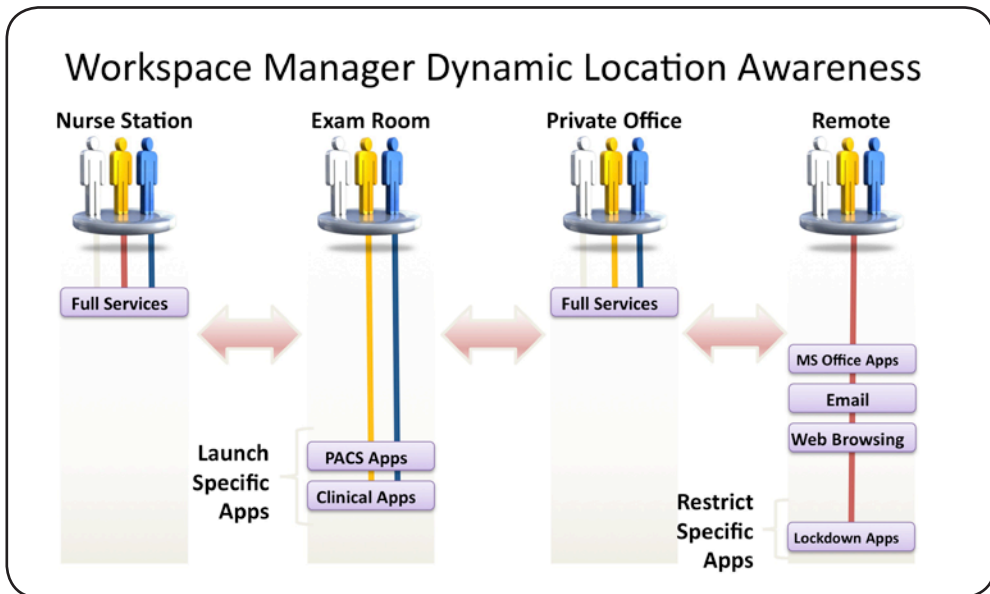
By improving caregiver workflow and reducing the risk of patient data loss, Workspace Manager is a sound financial investment for any hospital.

ThinIdentity Delivers

An optional part of the ThinIdentity solution features Workspace Manager, which is an enterprise application that manages user and desktop policy application access.

Key Benefits

- Workspace Manager improves the workflow for doctors and nurses by launching priority applications and ensuring proper access to critical patient information as these caregivers smoothly roam throughout the hospital.
- Workspace Manager allows IT to optimize workflow by prioritizing access to a key application per location.
- Workspace Manager allows the IT staff to enforce location-specific access and desktop functionality while ensuring that the entire desktop infrastructure complies with regulations and hospital policies.
- With Workspace Manager, IT staff can offer caregivers a consistent workspace look and feel across any ThinIdentity terminal, operating systems, and virtualization delivery mechanisms.
- Workspace Manager is an optional component of the ThinIdentity solution. However, the flexibility and security benefits afforded caregivers deem it a requirement in the future for most hospitals.



ThinIdentity
Workspace
Manager

Use Case Example

After completing a patient report at the nurses' station, a nurse pulls his or her smart card from the terminal in order to begin patient rounds. When the nurse places the smart card into the ThinIdentity terminal in the first patient room, Workspace Manager instantly recognizes that the nurse is in a patient room. Based on pre-defined work flow policy, the electronic health records (EHR) application is automatically opened on the nurse's desktop, thus significantly improving the efficiency of the provider's work flow. The nurse continues on to a second patient's room. Again, Workspace Manager instantly recognizes the nurse is in a patient room and brings up the application and specific patient information for that room. When the nurse returns to the nurses' station, the original application is prominently displayed as it was when he or she left for rounds.

How it Works

Workspace Manager enables IT administrators to dynamically control application access privileges according to the caregiver's role, work flow needs, and location at any given time as they roam throughout the hospital. Rather than be limited to static virtualization sessions, Workspace Manager allows a user's desktop to be adjusted to best suit his/her needs at any location throughout a hospital's network.

Workspace Manager provides a comprehensive set of tools that allow IT administrators to define the entire desktop infrastructure to comply with complex regulations and hospital policies.

Workspace Uniformity

With Workspace Manager, hospital IT staff can offer a consistent workspace look and feel across multiple display terminals, Windows-based operating systems, and application delivery mechanisms. In fact, this feature has been designed to work with all the various application delivery mechanisms including application virtualization, virtual desktops, or streaming technology.

Applicable Virtualization Technologies

Workspace Manager supports all major application virtualization technologies, as well as leading desktop virtualization delivery technology, including: Citrix, VMware, and Microsoft Terminal services.

ThinIdentity Workspace Manager – Supported Environments

Virtualization Supported	Platforms Supported
Microsoft Windows 2008 Terminal Services RemoteApp	Windows 2000
VMWare View (VDI/ACE)	Windows XP Professional
Citrix XenDesktop	Windows Vista x32
Microsoft Kidaro	Windows Server 2003
VMWare Thinstall	Windows Server 2008
Citrix XenApp	Microsoft Active Directory Services
Citrix Metaframe / Citrix Presentation Server	Novell Directory Services
Microsoft Softgrid	Microsoft NT4
	Microsoft SQL Server (2000 or later)
	Oracle 9i (or later)
	IBM DB2 8.1 (or later)
	MySQL 5.0 (or later)

Key Features

Workspace Mobility: Dynamically controls policy and content for caregivers that need access to information from multiple locations. As a doctor or nurse smooths between display devices, IT can dynamically manage application access and privileges per person, per time of day, per location.

Workspace Personalization: Allows users to logon to personalized desktops and receive necessary settings as soon as the application launches. Manages individual and group changes from a central console. A wide spectrum of configuration options are available: application access, preferences, profile and home directory content, network printers, registry settings, policies, database connections, and even email configuration.

Workspace Reliability: Offers central control over the performance of all user workspaces, wherever they reside in the network. This ensures reliability, prevents problems, and saves both time and money.

Workspace Simplification: Securely controls resource utilization while reducing the complexity of scripting in your authentication environment.

ThinIdentity delivers a flexible, easy-to-implement solution that can substantially improve caregiver work flow in hospitals. In addition, ThinIdentity revolutionizes IT management within hospitals by centralizing, simplifying, and standardizing the application delivery and workstation management components to significantly improve work flow and lower costs. Headquartered in Denver, Colorado, ThinIdentity distributes its solution through Authorized Resellers throughout the United States.

For additional information, please visit www.ThinIdentity.com or contact us at info@thinid.com.

ThinIdentity Corporation
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